

SIMATIC ITC2400 V3 PRO, industrial thin client, 24" widescreen TFT display, capacitive touch sensor, supported protocols: RDP, VNC, SmartServer, HTML5 and others, neutral design, prepared for support arm with expansion elements

General information	
Product type designation	ITC2400 V3 PRO
Display	
Design of display	TFT widescreen display, LED backlighting
Screen diagonal	23.8 in
Display width	527 mm
Display height	296.5 mm
Number of colors	16 777 216
Resolution (pixels)	
• Horizontal image resolution	1 920 pixel
• Vertical image resolution	1 080 pixel
General features	
• non-reflective and tempered mineral glass screen	Yes
Backlighting	
• MTBF backlighting (at 25 °C)	30 000 h; At 25°C
• Backlight dimmable	Yes; LED, dimmable
Control elements	
Touch operation	
• Design as touch screen	Yes
• Design as multi-touch screen	Yes; Projective-capacitive
• Monitor keyboard	Yes
Installation type/mounting	
Design	Support arm mounting
Front mounting	No
Support arm mounting	Yes; Suitable for support arm and extension components (please refer to manual)
Stand mounting	No
Built-in unit	No
maximum permitted forward tilt angle from vertical	35°
maximum permitted backward tilt angle from vertical	35°
Supply voltage	
Type of supply voltage	24 V DC
Rated value (DC)	24 V
permissible range, lower limit (DC)	19.2 V
permissible range, upper limit (DC)	28.8 V
Input current	
Current consumption (rated value)	2.1 A
Current consumption, max.	2.6 A
Starting current inrush I ² t	0.5 A ² ·s
Power	
Active power input, typ.	50.4 W
Interfaces	
Number of industrial Ethernet interfaces	2; 2 ports (switch)
Number of USB interfaces	4; on rear
Connection for keyboard/mouse	USB
Industrial Ethernet	
• Transmission rate, max.	1 000 Mbit/s
Protocols	

Protocols (Ethernet)	
• TCP/IP	Yes
• DHCP	Yes
• SNMP	Yes
• DCP	Yes
• LLDP	Yes
WEB characteristics	
• HTTP	Yes
• HTTPS	Yes
• HTML	Yes; HTML5
• XML	Yes
• CSS	Yes
• JavaScript	Yes
• Java VM	No
Protocols (terminal link)	
• Sm@rtServer	Yes
• RDP	Yes
• VNC viewer	Yes
• Citrix	Yes
• SINUMERIK	Yes
Degree and class of protection	
IP (at the front)	IP65
IP (rear)	IP65
NEMA (front)	
• Enclosure Type 4x at the front	Yes
• Enclosure Type 12 at the front	Yes
Standards, approvals, certificates	
CE mark	Yes
cULus	Yes
FM approval	Yes
RCM (formerly C-TICK)	Yes
KC approval	Yes
EAC (formerly Gost-R)	No; in preparation
Use in hazardous areas	
• ATEX Zone 2	Yes
• ATEX Zone 22	Yes
• IECEx Zone 2	Yes
• IECEx Zone 22	Yes
• cULus Class I Zone 2, Division 2	Yes
• FM Class I Division 2	Yes
Marine approval	
• Germanischer Lloyd (GL)	No
• American Bureau of Shipping (ABS)	No
• Bureau Veritas (BV)	No
• Det Norske Veritas (DNV)	No
• Korean Register of Shipping (KRS)	No
• Lloyds Register of Shipping (LRS)	No
• Nippon Kaiji Kyokai (Class NK)	No
• Polski Rejestr Statkow (PRS)	No
• Chinese Classification Society (CCS)	No
Ambient conditions	
Ambient temperature during operation	
• min.	0 °C
• max.	45 °C
Ambient temperature during storage/transportation	
• min.	-20 °C
• max.	60 °C
Relative humidity	
• Operation, max.	90 %; no condensation

Vibrations	
• Vibration load in operation	10 m/s ²
• Vibration load during transport/storage	10 m/s ²
Shock testing	
• Shock load during operation	150 m/s ²
• shock acceleration during storage/transport	150 m/s ²
Software	
Web browser	Yes; HTML5, CSS
PDF reader	Yes
Configuration	
Configuration	
• Local	Yes
• Remote	Yes; Via web page
Languages	
Online languages	
• Number of online/runtime languages	2; german / english
Peripherals/Options	
USB memory	Yes; USB storage medium can be connected
Mechanics/material	
Enclosure material (front)	
• Aluminum	Yes
Dimensions	
Width of the housing front	583 mm
Height of housing front	361 mm; Without basic adapter
mounting depth	163 mm; Without basic adapter
Weights	
Weight (without packaging)	10 kg
Classifications	

	Version	Classification
eClass	16	19-20-01-03
eClass	14	19-20-01-03
eClass	12	19-20-01-03
eClass	9.1	19-20-01-03
eClass	9	19-20-01-03
eClass	8	27-24-23-01
eClass	7.1	27-24-23-01
eClass	6	27-24-23-01
ETIM	10	EC001414
ETIM	9	EC001414
ETIM	8	EC001414
ETIM	7	EC001414

Approvals / Certificates

General Product Approval



[Manufacturer Declaration](#)

[Miscellaneous](#)



General Product Approval

For use in hazardous locations



[China RoHS](#)

[CCC-Ex](#)



[Miscellaneous](#)





[FM](#)

[CCC-Ex](#)

last modified:

7/20/2026 